



This limited warranty applies to hand sanitizer dispensers sold by American Growers Resource as July 31, 2020. For previous warranties, please contact us at dewys@dewysmfg.com or 15300 8th Ave., Marne, MI 49435, Attn: Warranty Claims.

Limited Warranty: American Growers Resource, a division of DeWys Manufacturing, Inc. (“AGR”) warrants that hand sanitizer dispensers manufactured by AGR (“Products”) will be free from defects in material and workmanship for a period of 12 months from the date of shipment from our facility, except for the sanitizer gallon pump, which is not warranted. This Limited Warranty is not transferrable; it extends only to the original purchaser of Products who purchased Products either directly from us or through one of our authorized distributors (“Authorized Distributors”). Visit www.americangrowersresource.com/products/sanitizerdispenser for a current list of our Authorized Distributors.

If a Product fails to meet the warranty set forth above during the warranty period described above due to AGR’ fault, AGR will repair or replace the Product (with new or rebuilt Product) or provide you with a refund of the original purchase price of the Product, at AGR’ discretion. This Limited Warranty sets forth your sole and exclusive remedy for any defect in the Products. The foregoing remedies may only be available subject AGR’ technical inspection of the Product.

Exclusions from Coverage: This Limited Warranty does not apply to: (i) Products that were not purchased directly from AGR or an Authorized Distributor; (ii) Products purchased through unauthorized channels such as Amazon.com; (iii) materials that were not manufactured or developed by AGR; or (iv) damage due to (a) improper use, (b) failure to follow AGR’ installation or operating instructions, (c) use of the Products with unapproved materials, (d) alterations or modifications, (e) unauthorized repair, or (f) external causes such as accidents, abuse, or other actions or events beyond AGR’ reasonable control.

Limitations: TO THE EXTENT NOT PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AGR DOES NOT WARRANT THAT THE USE OF THE PRODUCTS WILL BE UNINTERRUPTED OR ERROR-FREE OR THAT THE PRODUCTS CONFORM TO ANY LAWS, ORDINANCES, CODES OR STANDARDS. TO THE EXTENT NOT PROHIBITED BY LAW, WE DISCLAIM ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

THE REMEDIES DESCRIBED HEREIN ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow disclaimers of implied warranties or the exclusion of limitation of incidental or consequential damages, so the above limitations may not apply to you. To the extent such warranties cannot be disclaimed but can be limited under the laws of your state, we limit the duration and remedies of such warranties to the duration of the warranty period.

To Submit a Warranty Claim:

- *Products purchased from an Authorized Distributor:* warranty claims should be submitted through the Authorized Distributor from whom you purchased the Product.
- *Products purchased directly from AGR:* contact us at dewys@dewysmfg.com or via mail at 15300 8th Avenue, Marne MI, 49435, Attn: Warranty Claims, to request a returned goods authorization (“RGA”), and include proof of purchase (a bill of sale, receipted invoice, or other proof that the Product is within the warranty period) along with full description of the defect. AGR will provide instructions as to whether to return or destroy the Product, at AGR’s sole determination. AGR reserves the right to request photographic proof of Product defect, and request that the defective Product be shipped to verify the defect or to aid in quality control efforts. If AGR requires the Product to be returned, the RGA will specify the shipping method and will cover the return shipping costs solely for the specified shipping method. All returned Products must be in clean, saleable condition, and received within 60 days of issuance of the RGA. Products received without an RGA will not be accepted and will be returned to you at your expense.